

Position Description

SafeCare® Family Educator

Location:	Gold Coast	Reports To:	Program Manager
Award:	Social, Community, Home Care and Disability Services Industry Award, Level 4	Salary Range:	\$74,180 - \$79,811 per annum plus superannuation (pro-rata for part time)
PD Date:	September 2021		

About us

Act for Kids is a prominent provider of free prevention, professional therapy and support services for children who have suffered abuse and support for families at risk. With over 25 centres nationally, we have supported thousands of children and their families for more than 30 years. In 2019 - 2020 we provided services to 44,894 people, including over 29,000 children.

Our unique multidisciplinary teams provide integrated therapy, sexual abuse counselling, safe houses in remote Indigenous communities, information, advice and referral services, intensive family support and preschools designed for children with additional development needs to ensure we set them up for success at school.

About our commitment

- Our vision is that all kids have a safe and happy childhood, free from abuse and neglect.
- We are a child safe organisation and all children who come into contact with our services will be provided with a welcoming and safe service.
- We prioritise working with Aboriginal and Torres Strait Islander peoples to grow our cultural expertise and deliver excellent services to children, families and communities.
- We endeavour to provide a work environment that ensures the health, safety and wellbeing of all team members is embedded in our everyday work practices.

About our values

At Act for Kids our exceptional organisational culture is aligned to our values. You will be part of a **team** that is **professional, ethical, caring, courageous** and **collaborative** and we expect you to demonstrate these behaviours throughout your career with us

About the position

The Safe Care® Family Educator position will sit within SafeCare® Team to strengthen our impact with children, young people and their families. This program has been developed to support families in the home with children from birth to 5 years who are at risk of child abuse and neglect. This service provides the families with structured sessions using social learning principles focusing on three key areas: *parent-child interaction, child health and home safety.*

Key responsibilities

- Maintain a regular case load of client families
- Ensure all the services you deliver are achieving outcomes expected through the intentional delivery of the SafeCare® model.
- Engage primary caregiver's and other key participants in active change-oriented treatment by identifying and overcoming barriers to engagement.
- Deliver SafeCare® modules with program fidelity, which includes matching to families individual or cultural needs.

- Assist the families to become self-determining by role modelling appropriate skills for families until they demonstrate successful skill acquisition and by the application of a problem solving framework with families.
- Develop good working relationships with Aboriginal and Torres Strait Islander lead agencies to ensure cultural safety in our practice and good outcomes for Aboriginal and Torres Strait Islander children and families.
- Participate in building a strong team that embraces inclusiveness and respectfulness.
- Operating with a high level of professional management in a complex and demanding environment.
- Attend SafeCare® team meetings, supervision and coaching sessions as required to ensure practice meets fidelity standards, and participating in on-going training, development and continuous improvement processes.
- Regularly attending and participating in case reviews.
- Work collaboratively with colleagues and other service providers.
- Maintain your professional skills and meeting our operational procedures.
- Provide timely, quality reports to management.
- Maintain accurate, up-to-date data entry records in required databases.
- Comply with all Act for Kids policies and procedures.
- Maintain confidentiality and privacy in all matters relating to staff, clients, and procedures.
- Fulfil other tasks that your manager/s may reasonably ask you to perform.
- Act as a client/customer focused, values based team member and working collaboratively with other staff to achieve strong results across all activities at Act for Kids.
- Ensure behaviour during all work interactions is aligned to our values of being *professional, ethical, team oriented, caring, courageous and collaborative*.

About you

Qualifications

- A tertiary qualification in a relevant discipline (Allied Health, Social Work, Human Services).
- Professional registration (if required).
- Ability to gain and maintain accreditation in the SafeCare® model.

Skills and experience

- At least 2 years' experience providing case-management and therapeutic services to families, caregivers, young people and children in a child protection framework.
- Cultural awareness and an understanding of how to communicate and work effectively with families from different socio-economic and cultural backgrounds, including Aboriginal and Torres Strait Islander people.
- An understanding of current child protection legislation and policy reforms.
- An ability to work collaboratively as part of a team.
- Well-developed communication, problem solving and interpersonal skills.
- Excellent time management skills in maintaining a case load of clients, including timely record keeping and database entry, as well as meeting clinical supervision and other job requirements.
- Ability to address sensitive issues with families according to service plan implementation.
- Ability to utilise social learning theory and assist families with skill acquisition by (1) explaining the skills and why they are important; (2) demonstrating how to do each skill; (3) having parents practice the skills; and (4) providing positive and corrective feedback to parents on their use of skills.
- Ability to carry out assigned tasks in an organised and timely fashion.
- Ability to establish rapport and relate sensitively and with consistency to culturally diverse clients.
- Accomplished computer skills, including the Microsoft Office suite, plus familiarity with web-based information management, communications and accounting systems.

- Ability to recognise the need for professional intervention, to be non-judgmental, to be motivated to learn from direct experience as well as from training and supervision. Have an open attitude to feedback and ability to integrate feedback into practice.
- Possess good judgment and reflect professional demeanour.
- Ability to remain hopeful, be tenacious and persistent for families so that they improve their circumstances.
- Ability to be flexible in scheduling family appointments, as appointments are made around families availability and can occur outside of normal business hours.

Other requirements

- Eligibility for a positive Working with Children Check in the applicable state of employment in Australia or exemption based on professional qualifications and registration.
- A current driver's licence.
- Applicants must be eligible to legally work in Australia and proof of eligibility may be requested.